

१. सभेचा प्रकार

२. सभेची तारीख

३. सभेचे स्थळ

PROF. SAMBHAJIRAO KADAM COLLEGE, DEUR (SATARA)

STUDENTS GRIEVANCE REDRESSAL CELL

MEETING NOTICE

Madam / Sir,

The meeting of the 'Students Grievance Redressal Cell' has been organized on 25th June 2022 at 10.30 am in the office of the Internal Quality Assurance Cell.

You are requested to attend the same.



Yours faithfully,


CHAIRMAN
Grievance Redressal Cell
Prof. Sambhajirao Kadam College, Deur.

AGENDA:

- To read and confirm the minutes of the last meeting
- To discuss grievance/s, if any
- To discuss any other issue with prior permission of the Chairman

COPY TO:

- | | | | |
|---------------------|------------------------|--------|---|
| ३. Dr. Paudmal S.A. | Asst. Prof., Sociology | Member |  |
| ४. Dr. Gujar M.D. | Asst. Prof., English | Member |  |

Place: DEUR

Date: 18.06.2022

PROF. SAMBHAJIRAO KADAM COLLEGE, DEUR (SATARA)

STUDENTS GRIEVANCE REDRESSAL CELL

PROCEEDINGS

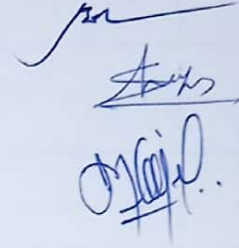
The meeting of the 'Grievance Redressal Cell' was held on 25th June 2022 at 10.30 in the office of the Internal Quality Assurance Cell.

The following members were present for the meeting:

ATTENDANCE:

SIGNATURE

1	A.	Dr. Bhosale B.N.	Principal	Chairman
2	B.	Dr. Paudmal S.A.	Asst. Prof., Sociology	Member
3	B.	Dr. Gujar M.D.	Asst. Prof., English	Member



RESOLUTION/S:

- **To read and confirm the minutes of the last meeting**
 - The minutes of the last meeting held on 24th August, 2021 were read out and confirmed by all.
- **To discuss grievance/s, if any**
 - There were no grievances registered from the last meeting to the present one.
- **To discuss any other issue with prior permission of the Chairman**
 - There were no issues placed for discussion by the members.
 - The meeting concluded with vote of thanks.

Place: DEUR

Date: 25.06.2022


CHAIRMAN
Grievance Redressal Cell
Prof. Sambhajirao Kadam College, Deur.

१. सभेचा प्रकार

२. सभेची तारीख

३. सभेचे स्थळ

PROF. SAMBAJIRAO KADAM COLLEGE, DEUR (SATARA)

STUDENTS GRIEVANCE REDRESSAL CELL

MEETING NOTICE

Madam / Sir,

The meeting of the 'Students Grievance Redressal Cell' has been organized on 16th September 2022 at 10.30 am in the office of the Internal Quality Assurance Cell.

You are requested to attend the same.

Yours faithfully,


CHAIRMAN
Grievance Redressal Cell
Prof. Sambhajirao Kadam College, Deur.

AGENDA:

- To read and confirm the minutes of the last meeting
- To discuss grievance/s, if any
- To discuss any other issue with prior permission of the Chairman

COPY TO:

1. Dr. Paudmal S.A. Asst. Prof., Sociology Member 

2. Dr. Gujar M.D. Asst. Prof., English Member 

Place: DEUR

Date: 09.09.2022

PROF. SAMHAJIRAO KADAM COLLEGE, DEUR (SATARA)

STUDENTS GRIEVANCE REDRESSAL CELL

PROCEEDINGS

The meeting of the 'Grievance Redressal Cell' was held on 16th September 2022 at 10.30 in the office of the Internal Quality Assurance Cell.

The following members were present for the meeting:

ATTENDANCE:

SIGNATURE

1. Dr. Bhosale B.N.	Principal	Chairman
2. Dr. Paudmal S.A.	Asst. Prof., Sociology	Member
3. Dr. Gujar M.D.	Asst. Prof., English	Member



RESOLUTION/S:

- **To read and confirm the minutes of the last meeting**
 - The minutes of the last meeting held on 24th August, 2021 were read out and confirmed by all.
- **To discuss grievance/s, if any**
 - There were no grievances registered from the last meeting to the present one.
- **To discuss any other issue with prior permission of the Chairman**
 - There were no issues placed for discussion by the members.
 - The meeting concluded with vote of thanks.

Place: DEUR

Date: 16.09.2022


CHAIRMAN
Grievance Redressal Cell
Prof. Sambhajirao Kadam College, Deur.

विद्यार्थी तक्रार निवारण कक्ष

**Students Grievance Redressal
Committee**

REVISED

Pursuant to the guidelines of University Grants Commission (UGC) vide its gazette dated 11 April 2023 (Extraordinary, Part III, Section 4 **University Grants Commission (Redressal of Grievances of Students) Regulations, 2023**) and as per the Shivaji University Circular Ref No. Students Development/1382 dated 17.05.2023.

20.05.2023

रविस्ती सं. डी.एल.- 33004/99

REGD. No. D. L.-33004/99


भारत का राजपत्र
The Gazette of India

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असाधारण
EXTRAORDINARY

भाग III—खण्ड 4
PART III—Section 4

प्राधिकार से प्रकाशित
PUBLISHED BY AUTHORITY

सं. 233]
No. 233]

नई दिल्ली, मंगलवार, अप्रैल 11, 2023/चैत्र 21, 1945
NEW DELHI, TUESDAY, APRIL 11, 2023/CHAITRA 21, 1945

विश्वविद्यालय अनुदान आयोग

अधिसूचना

नई दिल्ली, 11 अप्रैल, 2023

विश्वविद्यालय अनुदान आयोग (छात्रों की शिकायतों का निवारण) विनियम, 2023

F.1-13/2022(CPP-II).—विश्वविद्यालय अनुदान आयोग अधिनियम, 1956 (1956 का 3) की धारा 26 की उप-धारा (1) के खंड (छ) द्वारा प्रदत्त शक्तियों का प्रयोग करते हुए और विश्वविद्यालय अनुदान आयोग (छात्रों की शिकायतों का निवारण) विनियम, 2019 के अधिक्रमण में, विश्वविद्यालय अनुदान आयोग एतद्वारा निम्नलिखित नियम बनाता है, नामतः:-

1. संक्षिप्त नाम, विनियोग और प्रारंभ:

- (क) इन विनियमों को विश्वविद्यालय अनुदान आयोग (छात्रों की शिकायतों का निवारण) विनियम, 2023 कहा जाएगा।
- (ख) वे ऐसे सभी उच्चतर शिक्षा संस्थानों पर लागू होंगे, जिन्हें किसी केंद्रीय अधिनियम अथवा राज्य अधिनियम के तहत स्थापित या नियमित गया हो और विश्वविद्यालय अनुदान आयोग अधिनियम, 1956 की धारा 2 के खंड (ब) के तहत मान्यता-प्राप्त सभी उच्चतर शिक्षा संस्थानों तथा ऐसे सभी सम विश्वविद्यालय संस्थानों पर लागू होंगे जिन्हें तत्संबंध की धारा 3 के तहत विश्वविद्यालय घोषित किया गया हो।

2383 GI/2023

(1)



प्रा. मनिष र. जोशी
सचिव

Prof. Manish R. Joshi
Secretary



सचिव जयते



विश्वविद्यालय अनुदान आयोग
University Grants Commission
(मिन्स मंत्रालय, भारत सरकार)
(Ministry of Education, Govt. of India)

SHIVAJI UNIVERSITY
Vice-Chancellor's Office
Date: 16.5.2023
Inward No. 796
To: R/DSD

D.O. No. F.1-13/2022 (CPP-II)

12th April, 2023 / चैत्र २२, १९४५

Dear Madam/Sir,

It is brought to your kind attention that in its endeavor to formulate a simplified yet effective mechanism for students' grievances Redressal the UGC has brought out the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023. These regulations are notified in superseasion of the University Grants Commission (Redress of Grievances of Students) Regulations, 2019.

The new Regulations provide for the establishment of Students Grievances Redressal Committee(s) (SGRC) by all the Higher Education Institutions (HEIs) and for the appointment of Ombudsperson (s) at the University level.

The detailed mechanism for the constitution of SGRCs, its composition, the appointment of Ombudsperson, and other related details and the mechanism for the redressal of students' grievances have been provided in the Regulations. A copy of the same is attached herewith for kind reference.

Higher Education Institutions are requested to comply with the provisions of the Regulations and constitute the SGRC, preferably within 30 days of the notification of the Regulations.

The Universities are requested to appoint the Ombudsperson(s), as provided in the Regulations, at the earliest, preferably within 30 days of the notification of the Regulations.

The Vice-Chancellors/Principals are requested to take necessary measures to give wide publicity to the Regulations amongst the stakeholders and in particular the students' community.

Looking forward to receiving your kind cooperation, in this regard.

With regards

SHIVAJI UNIVERSITY
Vice-Chancellor's Office
Date 16 MAY 2023
Inward No. 796
To: R/DSD

Yours sincerely,

(Signature)
(Manish Joshi)

To

1. The Vice-Chancellors of Universities
2. The Principals of Colleges



बहादुरशाह जफर मार्ग, नई दिल्ली-110002 | Bahadur Shah Zafar Marg, New Delhi-110002
Ph.: 011-23236288/23239337 | Fax: 011-2323 0858 | E-mail: secy.ugc@oic.in

R/DSD
16/5/23
15/5

DSD
16/5/23

APPOINTMENT, TENURE, REMOVAL AND CONDITIONS OF SERVICES OF OMBUDSPERSON:

- (i) Each University shall appoint Ombudsperson for redressal of grievances of students of the university and colleges/institutions affiliated with the university under these regulations.
- (ii) There shall be one or more part-time functionaries designated as Ombudspersons to hear, and decide on, appeals preferred against the decisions of the SGRCs.
- (iii) The Ombudsperson shall be a retired Vice-Chancellor or a retired Professor (who has worked as Dean/HOD) and has 10 years' experience as a Professor at State/Central Universities/Institutions of National Importance/Deemed to be Universities or a former District Judge.
- (iv) The Ombudsperson shall not, at the time of appointment, during one year before appointment, or in the course of his/her tenure as Ombudsperson, be in conflict of interest with the Institution where his/her personal relationship, professional affiliations or financial interest may compromise or reasonably appear to compromise, the independence of judgment towards the Institution.
- (v) The Ombudsperson shall be appointed for a period of three years or until he/she attains the age of 70 years, whichever is earlier, from the date of assuming office, and shall be eligible for reappointment for another one term.
- (vi) For conducting the hearings, the Ombudsperson shall be paid a sitting fee, per diem, in accordance with the norms fixed by the respective university and shall, in addition, be eligible for reimbursement of the expenditure incurred on conveyance.
- (vii) The University may remove the Ombudsperson from office, on charges of proven misconduct or misbehaviour.
- (viii) No order of removal of Ombudsperson shall be made except after an inquiry made in this regard by a person, not below the rank of a retired judge of the High Court in which a reasonable opportunity of being heard is given to the Ombudsperson.

PROCEDURE FOR REDRESSAL OF GRIEVANCES

PERSONS AND STUDENT GRIEVANCE REDRESSAL COMMITTEES:

Pursuant to the guidelines of the University Grants Commission (UGC) vide its gazette dated 11 April 2023 (Extraordinary, Part III, Section 4 **University Grants Commission (Redressal of Grievances of Students) Regulations, 2023** and as per the Shivaji University Circular Ref No. Students Development/01382 dated 17.05.2023,

- (i) Each institution shall, within a period of three months from the date of issue of this notification, have an online portal where any aggrieved student may submit an application seeking redressal of grievance.
- (ii) On receipt of an online complaint, the institution shall refer the complaint to the appropriate Students' Grievance Redressal Committee, along with its comments within 15 days of receipt of complaint on the online portal.
- (iii) The Students' Grievance Redressal Committee, as the case may be, shall fix a date for hearing the complaint which shall be communicated to the institution and the aggrieved student.
- (iv) An aggrieved student may appear either in person or authorize a representative to present the case.
- (v) Grievances not resolved by the Students' Grievance Redressal Committee within the time period provided in these regulations may be referred to the Ombudsperson by the university.
- (vi) Institutions shall extend co-operation to the Ombudsperson or the Student Grievance Redressal Committee(s), in early redressal of grievances.
- (vii) The Ombudsperson shall, after giving reasonable opportunities of being heard to the parties concerned, on the conclusion of proceedings, pass such order, with reasons thereof, as may be deemed fit to redress the grievance and provide such relief as may be appropriate to the aggrieved student
- (viii) The institution, as well as the aggrieved student, shall be provided with copies of the order under the signature of the Ombudsperson.
- (ix) The institution shall comply with the recommendations of the Ombudsperson.
- (x) The Ombudsperson may recommend appropriate action against the complainant, where a complaint is found to be false or frivolous.

Date: 20 May 2023

NOTICE


Pursuant to the **Maharashtra Public Universities Act 2016, Chapter III 56 (2) (b)** and as per the directives of Shivaji University, Kolhapur vide its letter SU/BSD/242 dated 08 Feb., 2019, **AND** pursuant to the guidelines of the University Grants Commission (UGC) vide its gazette dated 11 April 2023 (Extraordinary, Part III, Section 4 **University Grants Commission (Redressal of Grievances of Students) Regulations, 2023** and as per the Shivaji University Circular Ref No. Students Development/01382 dated 17.05.2023, the college has re-constituted the '**Students Grievance Redressal Committee**' (SGRC).

The constitution of the 'Students Grievance Redressal Committee' shall be as follows:

GRIEVANCE REDRESSAL COMMITTEE:

1. Dr. Gujar Manoj Dasharath	Coordinator, IQAC	Chairman
2. Dr. Shelar Ashok Raghunath	Head, Deptt. of Marathi	Member
3. Ms. Nikam Ankita S.	Coordinator, Commerce	Member
4. Dr. Choudhari Sushama B.	Coordinator, Science	Member
5. Ms. Bhise Prajakta R.	Coordinator, B.Voc.	Member
6. Ms. Pawar Saloni Tushar	Student Representative	Special Invitee

- The Chairman and Members, as nominated above (Sr. No. 2 to 5), shall hold the office for **TWO** years from the date of composition. The Special Invitee (Sr. No. 1 to 5 Representative of Student) shall hold the office for **ONE** year from the date of composition.
- The quorum for the meeting including the chairperson, but excluding the special invitee, shall be three.
- The Students Grievance Redressal Committee shall receive complaints, conduct inquiry as per the procedure laid down under the Regulation/Act and submit its report of findings in the lodged matter to the Head of the Institution.


PRINCIPAL
Dr. B. N. Bhosale
Principal,
Prof. Sambhajirao Kadam College,
Deur, Tal. Koregaon, Dist. Satara.

दिनांक : ०१ जुन २०२३

विद्यार्थी तक्रार निवारण समिती

सूचना

महाविद्यालयातील सर्व विद्यार्थ्यांना कळविण्यात येते की, युजीसीच्या दिनांक ११ एप्रिल २०२३ च्या सुधारित अधिसूचनेनुसार महाविद्यालयामध्ये विद्यार्थी तक्रार निवारण समितीची पुनर्स्थापना करण्यात आलेली असून याबाबतचा संपूर्ण तपशील महाविद्यालयाच्या वेबसाईटवर प्रदर्शित करण्यात आलेला आहे.

यासुचनेद्वारे आपणास असेही कळविण्यात येते की, महाविद्यालय व महाविद्यालयातील कोणत्याही कामकाजाशी संबंधित आपली कोणत्याही स्वरूपाची तक्रार आपण या कक्षाकडे ऑनलाईन स्वरूपात नोंदवू शकता.

ऑनलाईन स्वरूपात तक्रार नोंदविण्यासाठी खालील लिंकचा वापर करावा.

<https://pskcollegedeur.ac.in/grievance-redressal-cell-form/>

डॉ मनोज दशरथ गुजर
प्रमुख, तक्रार निवारण समिती


Dr. B. N. Bhosale
Principal,
Prof. Sambhajirao Kadam College,
Deur, Tal. Koregaon, Dist. Satara.

STUDENTS GRIEVANCE REDRESSAL COMMITTEE

MEETING NOTICE

Dear Sir / Madam,

The first meeting of the 'Students Grievance Redressal Committee' has been scheduled on 31st May 2023 at 11.30 am in the office of the Internal Quality Assurance Cell.

You are requested to attend.

Yours,


CHAIRMAN
Grievance Redressal Cell
Prof. Sambhajirao Kadam College, Deur.

AGENDA:

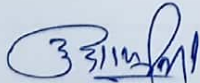

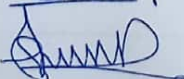
- to discuss the UGC guidelines on Students Grievance Redressal Committee
- to discuss objectives, functions and powers of the SGRC
- to discuss the guidelines regarding the mandatory publication of Prospectus, its contents and pricing
- to discuss the general nature of 'Grievances' and procedure for redressal of Grievances
- to appraise the SGRC regarding the consequences of non-compliance of the SGRC guidelines
- to discuss any other issue with prior permission of the Chairman


COPY TO:

1. Dr. Shelar Ashok Raghunath	Head, Deptt. of Marathi	Member
2. Ms. Nikam Ankita S.	Coordinator, Commerce	Member
3. Dr. Choudhari Sushama B.	Coordinator, Science	Member
4. Ms. Bhise Prajakta R.	Coordinator, B.Voc.	Member
5. Ms. Pawar Saloni Tushar	Student Representative	Special Invitee

Place: DEUR

Date: 24.05.2023




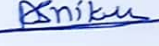
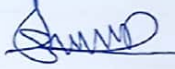

PROF. SAMBAJIRAO KADAM COLLEGE, DEUR (SATARA)

STUDENTS GRIEVANCE REDRESSAL COMMITTEE

MEETING PROCEEDINGS

The first meeting of the 'Grievance Redressal Cell' was held on 31st May 2023 at 11.30 am in the office of the Internal Quality Assurance Cell.

The following members were present for the meeting:

ATTENDANCE:		SIGNATURE
1. Dr. Shelar Ashok Raghunath	Head, Deptt. of Marathi	
2. Ms. Nikam Ankita S.	Coordinator, Commerce	
3. Dr. Choudhari Sushama B.	Coordinator, Science	
4. Ms. Bhise Prajakta R.	Coordinator, B.Voc.	
5. Ms. Pawar Saloni Tushar	Student Representative	—

RESOLUTION/S:

- to discuss the UGC guidelines on Students Grievance Redressal Committee
 - The meeting was convened under the Chairmanship of Dr. Manoj D Gujar. Dr Gujar formally welcomed all the members of SGRC in its first meeting and informed the Cell about its formation in pursuant to the revised guidelines of the University Grants Commission (UGC) vide its gazette dated 11 April 2023 (Extraordinary, Part III, Section 4 **University Grants Commission (Redressal of Grievances of Students) Regulations, 2023** and as per the Shivaji University Circular Ref No. Students Development/01382 dated 17.05.2023
 - He also placed the said Gazette for the perusal of the members and the same was discussed in the meeting.

- **To discuss Objectives, Functions and the Powers of the SGRC**
 - The members of the Committee made a thorough discussion on the OBJECTIVES, FUNCTIONS AND the POWERS of the Committee as per the guidelines issues by the Department of Students Development, Shivaji University, Kolhapur, the Maharashtra Public University Act 2016, UGC guidelines on Students Grievance Redressal Cell 2013 & 2023'. (copy enclosed)
- **to discuss the guidelines regarding the mandatory publication of Prospectus, its contents and pricing**
 - The Committee Members discussed the guidelines regarding the mandatory publication of Prospectus, its contents and pricing.
 - It was resolved that the said SOP to be incorporated for the Prospectus 2023-24. Necessary instructions to be given to the Admission Committee.
- **To discuss the general nature of 'Grievances'**
 - The UGCs Redressal of Grievances of Students Regulations, 2023 was duly discussed for considering the nature of 'Grievance'. The said is to be followed in toto.
- **to appraise the SGRC regarding the consequences of non-compliance of the SGRC guidelines**
 - The consequences of non-compliance provisioned at Sr. No. 10 under title "Consequences of Non-Compliance" were duly discussed and brought to the notice of the Head of the Institution and all the concerned.
- **To discuss any other issue with prior permission of the Chairman**
 - No issue placed for discussion by the members under this agenda item. The meeting concluded with vote of thanks by the member Dr Ashok Shelar.

Place: DEUR

Date: 31.05.2023


CHAIRMAN
Grievance Redressal Cell
Prof. Sambhajirao Kadam College, Deur.